



Respected Shareholders,

In support of the government's efforts in containing the Coronavirus (COVID-19), Batelco has taken the following precautionary measures:

1. Establishment of the Human resource task force to manage Coronavirus (COVID-19) related issues (including the implementation of the guideline)
2. Increase cleaning and disinfecting of offices and common areas including door handles, light switches, desk etc.
3. Increased waste disposal
4. Use of protective equipment (such as gloves and masks) by cleaning staff
5. Distribution/ increase availability of hygiene products such as sanitizer
6. Hygiene education – the Human resources task force has shared multiple internal communication regarding the disease and its prevention
7. Discouragement of gatherings:
 - a. Promoting and making remote meetings possible
 - b. Providing work access to employees required to precautional self-quarantine

We would like to assure you that in Batelco we follow the Coronavirus prevention procedures as per health guidelines:

- Avoid shaking hands and initiating traditional greeting with anyone
- Frequent hand washing with soap throughout the day
- Maintain social distancing – 3 feet minimum
- Practice general hygiene measures all the time

We wish you good health and wellness